

Benton County Transportation

www.bentoncountyiowa.org



General Rider Guidelines

- Use of lap safety straps is required.
- Lap and shoulder straps are required for riders in wheelchairs; drivers will assist as needed.
- BCT reserves the right to refuse service to anyone who conducts themselves in a manner deemed unsafe, disruptive or that may otherwise impose safety concerns to other passenger(s) or driver.
- Please report any unruly or destructive behavior to the driver.
- BCT invites feedback, if you have a complaint, or wish to express a concern, have a suggestion of any kind, or want to compliment someone, please let us know at 319-472-2413
- We offer door to door service only, we will not go in your home.

The Benton County Transportation system is a door-to-door service available to everyone within Benton County. The system is especially committed to transporting the elderly, and those with physical and/ or mental disabilities.

Our buses and mini vans are all equipped with lifts or ramps to accommodate people with disabilities.

Title VI Statement

Benton County Transportation does not discriminate on the basis of race, age, disability, color, sex, or origin. Services are open to the general public, including persons with disabilities, as required by the American's with Disability Act (ACT). For more information on Title VI of the Civil Rights act of 1964 call the US Commission on Civil Rights at (202) 376-7700 or TTY (202) 376-8116. To Request additional information or to file a Title VI complaint you may submit in writing to: Benton County Transportation, 611 W 9th St. Vinton, Iowa 52349, or Email dvrba@bentoncountyia.gov or phone 319-472-2413

Open to the Public

611 West 9th St.
Vinton, Iowa 52349

319-472-2413

TDD/TTY
Call Relay Iowa
1-800-735-2942

Director
Dean Vrba

dvrba@bentoncountyia.gov

Office hours
8 am- 4 pm M-F

F LIKE US ON FACEBOOK

Fares

* All are One-way fares

- In town Vinton & Belle Plaine **\$2.50**
- In county rides 0-10 miles - **\$7.00**
(Mile From Garage) 10+ miles - **\$10.00**
- Out of county rides w/ scheduled route \$10.00
- School kids \$1.50
- Rides not on a scheduled route are available @ \$25/ hr.
- All wait time is \$25/hr.

*All fares are subject to change at any time

Scheduled Rides

Belle Plaine & Southern Benton County

- C.R. shuttle routes M-F 7:30 & 1:30
- Every Tuesday & Friday B.P. to Vinton 8:30- 3:00
- Pre-school transports – Am only

Vinton & Northern Benton County

- Cedar Rapids regular scheduled routes M-F 7:30 am & 1:30 pm
- School transports Am & Pm
- Pre-school -(no p/u between 11-12)

To Reserve your ride

Call BCT @ 319-472-2413

WE ARE DOOR TO DOOR SERVICE ONLY

Make reservations at least 24 hours in advance and have the following information ready for the scheduler.

- Your name, address, & phone number
- Name & address of destination
- Date & time you wish to go, & return
- Are you in a wheelchair or require special assistance?
- **To cancel a ride:** call dispatcher at least 2 hours before pick-up. Excessive late cancellations or no shows can result in suspension of services.

We have a 24-hr. answering machine on at all times for your convenience.

For Weather Related Cancellations

- Tune into KCRG channel 9, KWVL channel 7, and our Facebook page
- Our cancellations follow the schools weather cancellations in Vinton and Belle Plaine

Bus Etiquette

Please DO NOT:

- Smoke, eat, or drink on the bus.
- Engage in unnecessary conversation or distract the driver in any way.
- No firearms, alcohol, or flammables on the bus.

Please DO:

- Be respectful of others: vulgar language, loud talking, rowdiness, or harassment of any nature will not be tolerated.
- Keep cell phone calls private and headphone music turned down.
- Place large packages under your seat *(or otherwise out of the aisle.)*
- Know that service animals trained to assist persons with disabilities are welcome!